1. What is your age?

Mahad: 23

1. What is your first language?

Mahad: My mother tongue is Punjabi, but I am fluent in both English and Urdu.

1. What is your education level?

Mahad: Currently doing undergrad, but I have done A-levels.

1. Do you have any physical limitation?

No

1. Can you use the touch interactive system?

Yes

1. Do you have any experience with similar kind of system?

Yes, I regularly use food panda when I am at home

1. What will be the frequency of use of this product?

I will use it regularly if it is good enough

1. What is your motivation to use this product?

To be able to order and receive food conveniently

1. What are your likely concerns from this product?

I am mostly concerned about a good experience. Previously other students have worked on similar projects but haven’t given good results.

1. Any other comments:

Since this system is meant for GIKI, it should incorporate special features meant for the users of GIKI. For example, if a student is short of change, a mutual understanding exists between the student and the delivery man that the student will pay the remaining amount next time. A system tailor made for GIKI should include a feature to handle such situations.